

# Accessibility

We are committed to making our site accessible to all.

## **Accessibility Standards and this Website**

We are continuously improving this website to ensure that it meets the Web Content Accessibility Guidelines issued by the Web Accessibility Initiative (WAI). The WAI website content accessibility guidelines (WCAG 2.1), published in 2018 by the World Wide Web Consortium (W3C), are the globally used and accepted standard for website accessibility, by both the corporate and public sector.

This website has been developed to serve the largest possible audience, using the broadest range of systems and to consider any needs that users with disabilities might have.

For our part we're providing a site which has been designed and coded to achieve an AA level of compliance. To achieve an AAA level of compliance depends on the content and how it's written, and that is down to individual site editors to achieve. If the content is written correctly then the individual website might be able to achieve AAA level of compliance.

## **Accessibility Help - Change the way this website looks - Using tools on your computer**

You can control the look and functionality of this website, depending on your computer settings. Most computers will have accessibility settings you can change including; the way the screen looks (e.g. changing; fonts, sizes, colours, etc), the way the keyboard or mouse works and possibly speaking and listening to commands as well as a range of other features.

As several organisations have already produced lots of very good content about how to make computers and websites more accessible, we have linked to these sites rather than duplicate their content.

**My Web My Way** produced by the BBC is a comprehensive site with loads of useful information and a wealth of **accessibility links**

If you're a regular computer users then in Windows - Click on the 'Start' button, then 'Programs', then 'Accessories', then 'Accessibility'.

Your **browser** will usually have controls which you can use to enlarge the text on your screen.

## **Feedback**

If you experience any problems with our pages, please contact us and we will try to provide you with the information you need. Please let us know which page (including the page address/URL) you experienced problems with, and if you have any suggestions for how we could improve this page.

## **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond to your complaint, **contact the Equality Advisory and Support Service (EASS)**.